

GR Trailers, LLC Axle Limited Warranty

Warranty and Warranty claim process

This Axle Limited Warranty ("Warranty") outlines applicable coverage and claim procedures as defined herein, sold by GR Trailers, LLC.

Limited 1 Year Warranty

Grease and oil seals FOR ALL PRODUCTS have a one (1) year limited warranty to the original purchaser from the date of first sale of the trailer incorporating such components.

Limited 3 Year Warranty

GR Trailers, LLC warrants to the original purchaser that its axles shall be free from defects in material and workmanship for a period of three (3) years. This warranty period shall begin from the date of the original purchase of the trailer.

Exclusive Remedy

GR Trailers, LLC will, at its option, repair or replace the affected components of any defective axle, repair or replace the entire defective axle, or refund the lesser of the original purchase price and the then-current price of the axle or components. In all cases, a reasonable time period must be allowed for warranty repairs to be completed. Allowance will only be made for installation costs specifically approved by GR Trailers, LLC.

What You Must Do

In order to make a claim under these warranties:

1. You must be the original purchaser of the trailer in which the axle(s) or components were originally installed.
2. You must promptly notify GR Trailers, LLC after defection of any defect, but in any case within the applicable warranty period of such defect, and provide us with the axle or applicable component serial number and any substantiation of such defect which may include, but is not limited to, the return of part(s) that we may reasonable request.
3. The axle(s), suspensions and components must have been installed and maintained in accordance with good industry practice and any specific GR Trailers, LLC recommendations.

Exclusions

These warranties do not extend to and do not cover defects caused by:

1. The connecting of brake wiring to the trailer wiring or trailer wiring to the towing vehicle wiring.
2. The attachment of the running gear to the frame.
3. Parts not supplied by GR Trailers, LLC.
4. Any damage whatsoever caused by or related to any alteration of the axle including welding supplemental brackets to the axle.
5. Use of an axle on a unit other than the unit to which it was originally mounted.
6. Normal wear and tear.

7. Improper alignment.
8. Improper installation.
9. Unreasonable use (including failure to provide reasonable and necessary maintenance, including required maintenance after "Prolonged Storage").
10. Improper torque values and torquing of wheel nuts.
11. Cosmetic finish or corrosion.

Limitations

1. In all cases, GR Trailers, LLC reserves the right to fully satisfy its obligations under the Limited Warranties by refunding the lesser of the original purchase price and the then-current price of the defective axle (or, if the axle has been discontinued, of the most nearly comparable current product).
2. GR Trailers, LLC reserves the right to furnish a substitute of replacement component or product in the event an axle or any component of the axle is discontinued or is otherwise nontransferable.
3. These warranties are nontransferable.

General

The foregoing warranties are exclusive and in lieu of all other warranties except that of title, whether written, oral or implied, in fact or in law (including any warranty against infringement or of merchantability or fitness for a particular purpose).

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

GR Trailers, LLC hereby excludes incidental and consequential damages, including loss of time, inconvenience, loss of use, towing fees, telephone calls, cost of meals or lodging, for any breach of any express or implied warranty.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

Inquiries regarding these warranties should be sent to:

GR Trailers, LLC
1422 E. Main St.
Prague, OK 74864